

Oban Care

Caring for our guests and our team has been the Oban's fine hospitality tradition for almost 200 years. We have appointed a Cleanliness Manager to train the team to be knowledgeable about the Government guidelines and to ensure that effective health and safety measures are practised.

Care Guidelines

Public Areas

We increase the frequency of cleaning and disinfecting with an emphasis on frequently contacted surfaces such as the seating lounges, fitness center, front desk, elevator and elevator buttons, all door handles, public washrooms and all stair handles.

Hand Sanitizer

Hand sanitizer stations will be placed at our front desk, restaurant podium, all public washrooms, spa lounge, Library and the meeting room.

Social Distancing

The hotel and the restaurant entrance will be clearly marked to remind our guests to maintain social distancing.

Guest Rooms

In our guest rooms we have elevated our cleaning and disinfecting protocol to comply with the government requirements.

We are paying particular attention to all frequently touched items and surfaces including the television remote, all door knobs, toilet seats and flushing handles, sink, tub and shower taps, telephones and light switches.

All bed linen and laundry will continue to be washed at a very high temperature.

Restaurant and Lounge

Our restaurant will have a reduced capacity and greater table spacing to ensure physical distancing. All cutlery, glassware and plates will continue to be washed and cleaned thoroughly at high temperature.

Ospa

Each treatment room will be sanitized after each treatment as is all equipment used in the treatment and the lockers. Spa services will be conducted following the recommendations and guidelines of the College of Massage Therapists and the Spa & Wellness Association of Canada. We will follow the strict guidelines on the use of Personal Protective Equipment (PPE). Social distance will be practised in the waiting room.